

812-422-3300

Directions

West bound Lloyd, take "Garvin St., Division St., Main St." exit. At the third light turn left onto Heidelberg. Go under the Lloyd overpass. The clinic is on the south-east corner of John and Heidelberg.

East bound on Lloyd, take "Main St." exit. Continue straight on John St. The clinic is on the south-east corner of John and Heidelberg.

From Henderson:

Highway 41 North, Lloyd Expwy. West, Exit on Division St. (First exit), to the third stop-light (Heidelberg). Turn left, (underneath Lloyd). We are the first building on the left.

From Princeton:

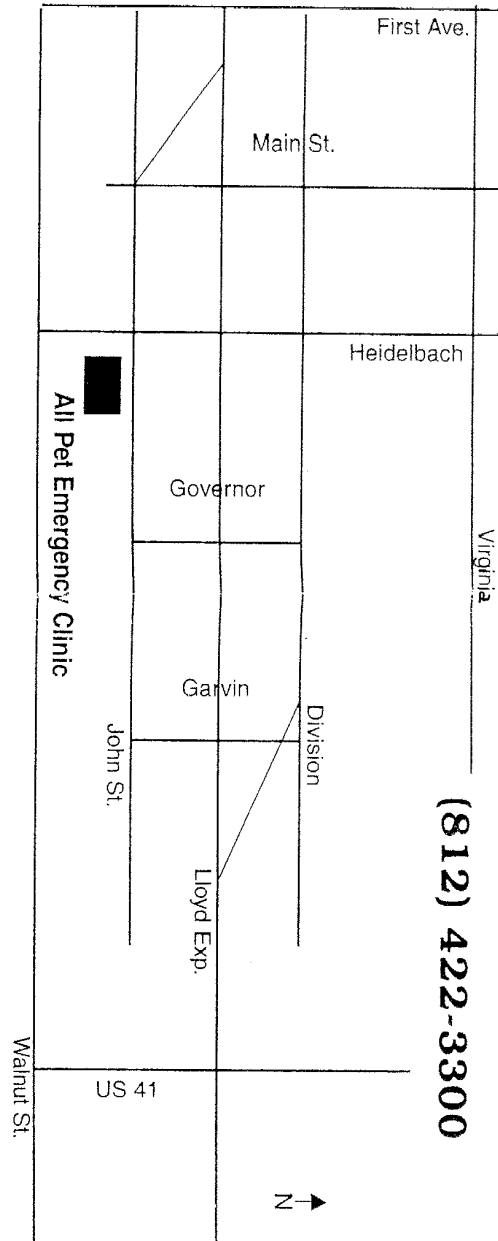
Highway 41 South, Lloyd Expwy. West, Exit on Division St. (First exit), to the third stop-light (Heidelberg). Turn left, (underneath Lloyd). We are the first building on the left.

From Newburgh:

Lloyd Expwy. West, toward downtown. Take the Division St. exit to the third stop-light (Heidelberg). Turn left, (underneath Lloyd). We are the first building on the left.

From Mt. Vernon:

Lloyd Expwy. East, toward downtown. Take the Main St. exit. Go straight through the first stop light (Main St.). We are the first building on the right past the corner of John St. and Heidelberg.



**ALL PET
EMERGENCY
CLINIC**

104 B. S. HEIDELBACH
EVANSVILLE, IN 47713



WEEKDAYS

6 PM-8 AM

WEEKENDS

Saturday Noon-

Monday 8 AM

HOLIDAYS

Open 24 Hours

812-422-3300

On the Corner of John & Heidelberg

Between the Evansville Courier Building & the
Lloyd Expressway

A Word About Our Clinic...

All Pet Emergency Clinic (APEC) was established to provide the after hour emergency needs for the pets of the Tri-State Community. Through the diligent efforts of twenty-three local veterinarians, we opened our doors in March 1997. Now we are servicing well over 40 surrounding veterinary hospitals. We realize you may be apprehensive about your pet's condition and about taking your pet to an unfamiliar place. By referring to our facility, your veterinarian has demonstrated confidence in our ability to help you.

Do I Need To Make an Appointment?

We do not make appointments; however, we do ask that you call us before bringing in your pet. The information that you provide before you arrive will allow us to prepare for your arrival. In critical cases, we can help increase the chance of your pet's survival by talking you through basic first aid and support until you reach our clinic.

Why Can't I Be Present When My Pet Is Being Treated?

The welfare of your pet is our utmost concern. To provide the best possible care in critical situations, our staff must work at peak performance. Working around an owner can physically restrict the staff and slow down their ability to work efficiently. In addition, anesthetic gases and radiation are frequently in use. For your own safety we are required to ask you to remain in the exam room or lobby. We understand that you want to be with your pet during this critical time. Every attempt will be made to keep you aware of his or her progress; and as soon as the opportunity is available, we will let you visit and comfort your pet.

Will There Be A Long Wait?

Our caseload may become very heavy, especially on weekends & holidays. Every effort is made to make your wait as short as possible. We generally see patients in order of arrival. However at APEC we practice triage which means that **THE MOST CRITICAL AND LIFE THREATENING CASES ARE TREATED AND STABILIZED FIRST.** While this may increase your wait, we hope that you will understand and keep in mind that had your pet been the critical one, it would have received the same attention.

What If My Pet Has To Stay?

If your pet needs to be hospitalized, it will be monitored the entire time it is here. Our staff is well-trained, dedicated, attentive and caring. Unless immediate life saving efforts are necessary, the doctor will explain treatment options and will provide you with an estimate of the cost. Your approval will be needed before any treatments, other than immediate life saving measures, are performed. This is only an estimate. We will make every effort to stay within that range; however we will not compromise the care of your pet to meet an estimate. We will attempt to contact you before exceeding the estimate by a large amount.

Visit us on the Web

You can find us online at www.evvapec.com Our website includes a list of services, hospital policies, hours of operation, links to Care Credit's website & online application, a behind the scenes tour, & a list of our member hospitals with links to their websites. As well as a page where you can meet the staff, a page of helpful links, including a link to our Facebook page, & the client check-in sheet- in case you want to fill it out in advance.

What If My Pet Has To Be Transferred To My Regular Vet For Continued Care?

Our office will fax complete copies of your pet's record, including lab work, to your regular veterinarian if their fax number is available. You will also be provided with a CD if your pet had radiographs taken, this will need to be given to your regular vet for your pet's permanent record.

What Are My Payment Options?

We accept cash, approved checks, Master Card, Visa, Discover, and Care Credit. If your pet is hospitalized, a deposit will be required. All fees are due and payable at the time of service. **WE DO NOT BILL.**

In many emergency situations, the first hour may be the most intensive and therefore the most costly. Many of the patients you present to us often are more critical than those you routinely take to your regular veterinarian. Unlike some human emergency rooms, APEC receives no governmental subsidies. We depend entirely on the income we generate. Therefore our fees are set carefully by our directors so that we will be able to provide the same quality service for this community in the future.

We Appreciate Your Comments...

The care of your pet is paramount to us. Any suggestions, questions, or comments are appreciated. Please drop us a note at the address on the front of this brochure. Thank You.